

# ROLES AND RESPONSIBILITIES

Getting your head around the different roles in the National Disability Insurance Scheme (NDIS)

## NDIA

National Disability Insurance Agency. This is the government agency that oversees the running and implementation of the NDIS. They are responsible for determining who is eligible for the NDIS and who isn't. They hold all funds contributed by commonwealth, state and territory governments to manage the scheme's funds, and approve payments of a participant's plan.

## LAC

These are local organisations that work in partnership with the NDIA to help participants over 9, their families and carers, access the NDIS. Once a person is an approved participant, LACs will help them write, manage and understand their plans as well as assist with the connection to supports and mainstream services in the community. The LAC organisations differ depending on what area you are in Australia.

## ECEI

Early Childhood Early Intervention Partners assist families and carers with children under the age of 9, to access and, once an approved participant, understand and utilise their plan. They have experience working with children with developmental delay and disability. Early Childhood Early Intervention Partners will differ depending on where you are in Australia.

## NDIA PLANNER

When a participant's circumstances and needs are complex an NDIA Planner may take the role, over from a Local Area Coordinator, to develop and monitor their plan.



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## SUPPORT COORDINATOR

Is a person who delivers one of three levels of Support Coordination (Support Coordination Level 1, Support Coordination Level 2, or Support Coordination Level 3 - Specialist Support Coordination). If you need additional help to understand your plan, engage with providers and other government agencies, Support Coordination might be funded in your plan. A Support Coordinator works with you to ensure a mix of supports is used to increase capacity, help maintain relationships, manage service delivery tasks, live more independently and be included in your community.

## PLAN MANAGER

You can choose the way your funding is managed, with one of the options being Plan Managed. A Plan Manager is a service provider that supports you to manage your funding by paying your provider invoices. Being Plan Managed allows you to use registered and non-registered providers. Your Plan Manager will support you to understand your funding, and how you can use it. They also provide you with monthly statements and other digital budgeting tools to get better insight into your spending. Additional funding is placed into your plan for this service and you can choose to switch to Plan Management from Self-Management at any time.

## PARTICIPANT/NOMINEE



The NDIS was created to revolve around its participants, with its main aim of giving those with a disability the chance to live normal, fulfilling lives. Participants have met the access requirements of the scheme and will be supported for as long as they need in their lifetime. Not all participants can make decisions on their own, so a nominee may be appointed to assist.