

# NDIS TRANSPORT AND TRAVEL - YOUR GUIDE

There are NDIS rules that providers must follow when charging for their travel and transport. We have created a visual guide for the different scenarios, what can and cannot be charged, and the rules that apply to participant transport funds.



Pathways to Care

# Understanding NDIS Travel & Transport

## LEGEND:



provider travel

general transport  
(NO hourly supports provided)

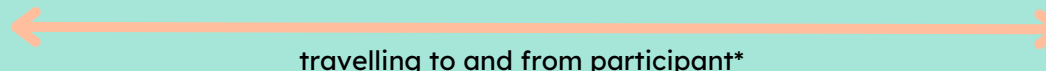
activity-based transport

## CORE claimable travel & transport

### ASSISTANCE WITH DAILY LIFE



\$/km's ✓



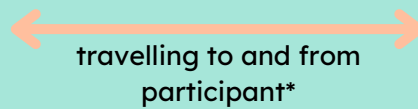
providing face-to-face supports



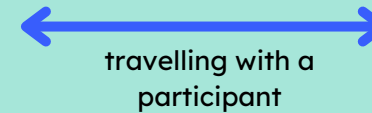
### ASSISTANCE WITH SOCIAL & COMMUNITY PARTICIPATION



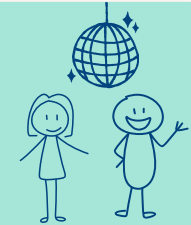
\$/km's ✓



\$/km's ✓



providing face-to-face supports

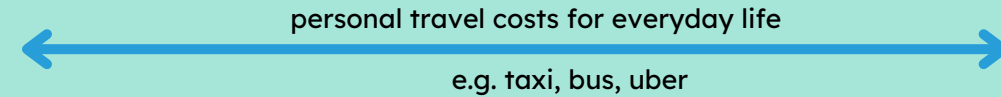


### TRANSPORT RECURRING TRANSPORT\*\*\*

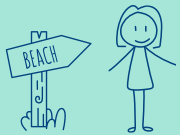
(this funding is paid into your bank account or plan managed)



If transport is included in your NDIS plan.



e.g. school, doctors, beach etc.



## CAPACITY BUILDING claimable travel

### SUPPORT COORDINATION / & PSYCHOSOCIAL RECOVERY COACHES\*\*\*

IMPROVED LIVING ARRANGEMENTS

INCREASED SOCIAL & COMMUNITY PARTICIPATION

FINDING AND KEEPING A JOB

IMPROVED RELATIONSHIPS / RELATIONSHIPS\*\*\*

BEHAVIOUR SUPPORTS\*\*\*

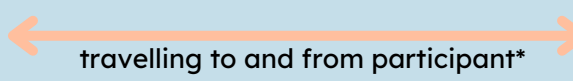
IMPROVED HEALTH & WELLBEING / HEALTH & WELLBEING\*\*\*

IMPROVED LEARNING / LIFELONG LEARNING\*\*\*

IMPROVED DAILY LIVING SKILLS



\$/km's ✓



providing face-to-face Capacity Building supports



\*Please refer to the NDIS Pricing Limits and Arrangement

\*\* This time is included in your delivered supports

\*\*\* PACE 2023 category changes

## Breaking down the travel line-item code

For example: A support worker has a participant in the car to attend a group based activity.  
Hours spent on activity itself will be funded under 04\_102\_0136\_1\_1

Activity based travel  
(Sequence number)

**04\_591\_0136\_1\_1**

Assistance with Social, Economic & Community Participation  
(Support category)

Group and Centre Based Activities  
(Registration group)

Provider travel  
(Sequence number)

**01\_799\_0107\_1\_1**

Assistance with Daily Life  
(Support category)

Daily Personal Activities  
(Registration group)

For example: A support worker travels to a participant's house to clean their house.  
Hours spent providing the cleaning service will be funded under 01\_020\_0107\_1\_1

Support category & Registration group must always match the service provided.

## MMM areas (travel time)

When an NDIS provider travels to deliver supports, travel time can be claimed based on the Modified Monash Model (MMM) area classification where the participant is located.

Metropolitan and Regional Centres <b>MMM 1-3</b>	30 mins (each eligible worker)	Regional Areas <b>MMM 4-5</b>	60 mins (each eligible worker)
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### Return Travel:

For Core and Capacity-Building supports, providers can claim travel time from the last participant back to their usual place of work, as per the same time limits (as shown above).

**Call us for help!**

**📞 1300 467 284**